

Health Insurance Exchange Consulting Services

What is your state doing to expand health care coverage and implement the Patient Protection and Affordable Care Act?

In the coming months, every state will need to plan and establish a Health Insurance Exchange and will need to decide:

- What will the Exchange's governance structure look like?
- Who will be responsible for planning, designing, implementing, and operating the Exchange?
- In what ways can the Exchange support the state's health care reform priorities?
- How will the Exchange fit into the commercial health insurance market?

At Public Consulting Group (PCG), we know one size does not fit all. Our Health Insurance Exchange consulting team can help you create and implement an Exchange that best meets the needs of your state.

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Under the Affordable Care Act, all states must have a Health Insurance Exchange in place by January 1, 2014 to support the selection and purchase of health plans by individuals and small businesses. From choosing the type of Exchange that best suits your state's needs to its governance structure and implementation, you have a number of important decisions to make and tasks to perform over the next several months. Public Consulting Group (PCG) can help.

PCG Services

PCG, a national, results-driven leader in consulting to state health and human services agencies for nearly 25 years, has assembled a seasoned team with experience in the design and implementation of state health insurance programs. We offer a variety of services, including:

- strategic consulting that encompasses all facets of health care reform.
- market research, data collection, and analytics.
- Medicaid expansion and integration with the Exchange.
- planning, design, and development of the Exchange.
- planning, development and implementation of IT support systems for Exchange.
- insurance market reform strategy.
- evaluation of your eligibility processes and systems.
- design and development of a streamlined, simplified eligibility engine for all medical assistance programs.
- actuarial assistance and cost modeling.
- development of a financial dashboard.
- preparation of RFPs that integrate and support the broader goals of health reform.

PCG Experience

In a multi-year project, PCG is providing consulting and technical assistance to help the Nevada Department of Health and Human Services, Division of Health Care Financing and Policy assess health care reform requirements. Ultimately, the team will help Nevada to complete a major expansion of publicly subsidized health coverage programs, health delivery system reform, and significant changes to the commercial health insurance market.

PCG continues to assist Massachusetts in its groundbreaking effort to provide health insurance for nearly all Massachusetts residents. PCG is responsible for directing key components of Commonwealth Care operations on behalf of the Massachusetts Health Connector. PCG oversees operational reporting, quality assurance, training, and program integrity. The firm also provides supervisory and operational support.

Key PCG team member Bob Carey previously served as Director of Planning and Development for the Massachusetts Commonwealth Health Insurance Connector Authority, an independent authority established to implement the 2006 MA Health Care Reform law. Bob also served as Director of Policy and Program Management at the MA Group Insurance Commission, the agency responsible for providing health and welfare benefits to over 325,000 state and local employees, retirees, and dependents. He has provided consulting on Health Insurance Exchanges to several states.



For more information on how we can help your state to build and manage a comprehensive and effective Health Insurance Exchange, contact PCG today.