

# STATE MEDICAID REBALANCING SERVICES

Public Consulting Group (PCG) has extensive knowledge and practice in helping states transform their long-term care systems through the transitioning of individuals from institutional care to community-based supports and services. PCG's Public Partnerships Limited (PPL) is a national leader in providing support to consumer-directed service programs and currently manages fiscal intermediary services in 15 states for more than 20,000 consumers.

PCG distinguishes itself from the field by its unique approach that integrates programmatic, administrative, financial, and technological perspectives and expertise.



# STATE MEDICAID REBALANCING SERVICES

## REBALANCING STATE SERVICES:

How can your state be effective in transitioning individuals from institutional settings to community-based living opportunities and improving outcomes while containing your Medicaid program costs?

How can your state maximize the benefit it receives from Money Follows the Person Demonstration Grants and Real Choice Systems Change Grants and ensure compliance with all federal requirements?

How can your state maximize its ability to access federal grants to support its rebalancing efforts?

PCG helps states expand their community-based and consumer-directed services and reduce dependence on institutional care through a variety of consulting services that are customized to address a state's needs at any stage of a rebalancing effort. Call on PCG to help meet your state's unique systems change needs, including:

## SERVICE DELIVERY STRATEGY

PCG assists with a variety of consulting solutions that increase the efficiency of service and supports delivery and create better outcomes for individuals, including:

- Strategic Planning for Rebalancing Initiatives
- Service Delivery Systems Assessment and Gap Analysis
- Quality Management and Best Practices Research and Analysis
- Stakeholder Involvement
- Assessment of Consumer Outcomes

## COMPLIANCE AND ADMINISTRATION

PCG offers an array of services to meet the challenges of creating systems that are stable, predictable, adaptable, and compliant with federal statutes, including:

- Grant Application Strategy
- Grant Operational Protocols
- Regulatory and Grant Compliance
- Program Evaluation
- Quality Management and Improvement Strategies
- CMS Waiver and State Plan Analysis and Development
- CMS Policies and Regulations Assistance



## FINANCIAL SYSTEMS

PCG develops processes to manage costs, deliver timely and appropriate procurements, create documentation of and payment for services, and integrate information technology through:

- Program Cost Determination
- Reimbursement and Rate Setting Methodologies
- Financial System Development and Implementation
- Cost Allocation Plan Development
- Quality Management and Improvement Strategies
- Medicaid Billing and Claiming

## TECHNOLOGY ASSESSMENT

PCG helps implement new technology applications and programs including:

- Functional Requirements Assessment
- Systems Procurement Assistance
- Project Management
- Management and Service Delivery Staff Training

PCG has worked with more than 30 states in addressing systems change issues and initiatives. Contact the experts at PCG to learn how we can assist with your programmatic, administrative, financial and technology needs.