



Optimize resources and improve processes to achieve better client outcomes. We can help.

In a challenging economy, how will your agency keep pace with demand for government services from the people who need your help the most?

PCG Human Services offers in-depth programmatic knowledge and regulatory expertise to help state and municipal agencies expand program financing options available from public and private sources, reduce or contain costs, improve business processes, and promote improved client outcomes.





"We have been working with PCG for a number of years on a variety of different projects and they have always provided excellent support and gone the extra mile to ensure we met our project goals."

Jim Slate, Director of Budget and Analysis
North Carolina Department of Health and Human Services

Who is PCG Human Services?

A division of Public Consulting Group (PCG), PCG Human Services is a leading national provider of management consulting services to state and local human services agencies, helping these organizations to optimize program revenue, contain costs, improve compliance, and, in turn, promote improved client outcomes.

"PCG has helped our department maximize federal funds while remaining compliant in our claiming practices. They have been responsive to each request we have made and are a valuable long term partner."

Ida Peek, Fiscal Compliance Officer
Washoe County Social Services, Nevada

A national leader in human services management consulting

- » Temporary Assistance for Needy Families (TANF) thought leaders with TANF projects that include Welfare to Work services for more than 8,000 TANF recipients and fiscal management solutions that have brought more than \$900 million in new revenue to clients.
- » Workforce and employment services experts who help Workforce Investment Boards to improve governance, design effective workforce services systems, and provide employment supports to move workers into careers.
- » Child welfare revenue and consulting management teams that improve return on investment for clients by increasing revenue, improving compliance, and reducing operating costs at client sites.
- » A leading provider of Social Security advocacy management services for child welfare, TANF, and general assistance populations in numerous states, processing more than 4,000 cases per year with an exceptionally high annual success rate in obtaining benefits.
- » Consulting and operations support for Supplemental Nutrition Assistance Program (SNAP) projects in six states that collectively serve 6 million SNAP recipients.
- » Leaders in early childhood development consulting who assist states to plan and develop data systems, design early intervention and early childhood programs, manage program finances, and improve child care subsidy management.

What does PCG Human Services do?

PCG Human Services helps state and municipal human services agencies to achieve their performance goals and, in turn, better serve populations in need.

Child Welfare and Youth Services

From Title IV-E eligibility determination to social services block grant management, our services help to ensure the efficient operation of child welfare agencies and their programs in order to best meet the critical needs of children in their care.

Early Childhood Development

Combining subject matter expertise with proven management consulting solutions, we help state early education and care and early intervention programs to address the challenges of program design, quality improvement, revenue management, data management, and provider payment processing.



"My personal thanks to all of you. You have and continue to do an exemplary job and your professionalism is exemplary. Thank you all for being wonderful OCYF ambassadors."

Richard Gold, former Deputy Secretary of Office of Children, Youth and Families
Pennsylvania Department of Public Welfare

Elders and Persons with Disabilities

With growing numbers of older adults living independently, our services help states address financing concerns for programs that support this population as the needs continue to expand.

SSI/SSDI

We offer state and county governments unique and time-tested methods to expedite the process of applying for disability benefits administered by the Social Security Administration.

Strategy and Finance

Our proven consulting solutions help distressed, inefficiently managed, or even healthy public agency operations to achieve new levels of service delivery and fiscal vitality.

Supplemental Nutrition Assistance Program (SNAP)

Our industry best-practice modernization efforts help SNAP agencies across the U.S. to increase program efficiency while providing the greatest benefit and timely access to all program participants.

Temporary Assistance for Needy Families (TANF)

We work with state and local clients to improve TANF programs through a variety of creative and effective consulting services to enhance financial performance, programmatic efficiency, and compliance with federal regulations.

Workforce and Welfare to Work Services

We offer a comprehensive approach to help agencies design successful employment services and support programs and analyze the obstacles facing work-ready clients. We also work with local employers to create demand for our clients, engaging clients in appropriate work and work-related activities and providing services and opportunities to support workers in their efforts to find and access jobs.

"The end product is always excellent. PCG has helped us achieve all our goals and continue to produce a high quality product."

Janice Axelrod, Director of Federal Revenue
Massachusetts Executive Office of Health and Human Services





To learn more about PCG Human Services, contact us at pcghs@publicconsultinggroup.com.



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