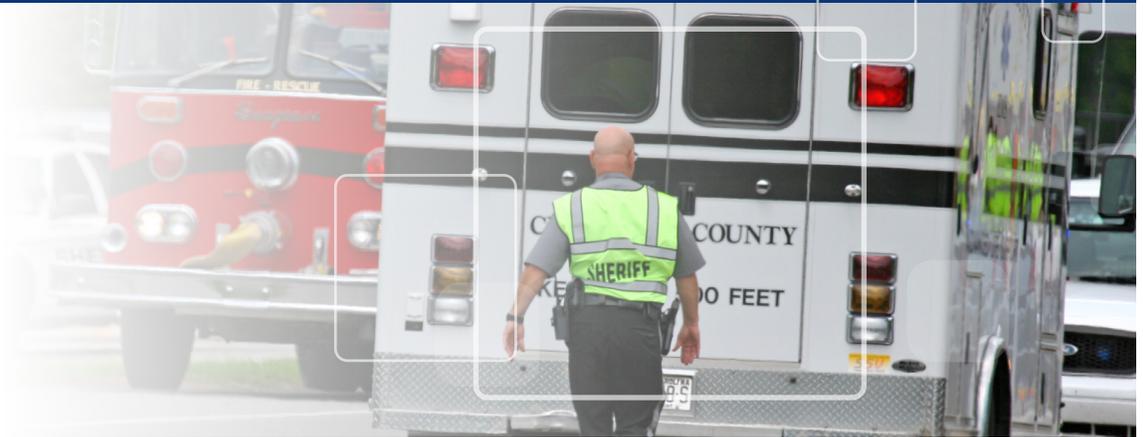


Fire & EMS Consulting Services



Find the right solution to your public safety challenge. We can help.

For more than 30 years, Public Consulting Group (PCG) has helped fire and emergency medical services (EMS) agencies across the country meet their operational, budgetary, and regulatory challenges so they can better serve their communities. Today, PCG provides consulting services to over 250 public ambulance service providers nationwide. Our consultants have real world experience in the administration and delivery of fire and EMS services to the public. We can objectively assess public safety issues related to administration, program development, and financial sustainability for fire and EMS organizations.

How can PCG help?

PCG utilizes and applies national standards developed by the National Fire Protection Association (NFPA), accreditation criteria from the Center for Public Safety Excellence’s (CPSE) Commission on Fire Accreditation International (CFAI) program, the Insurance Service Office’s (ISO) Fire Suppression Rating Schedule (FSRS), as well as nationally recognized industry best practices in our approach.

Our highly qualified team provides the following consultation services to fire and EMS organizations:



Fire Department Management and Operational Efficiency Studies

- Deployment and standards of coverage analysis
- Response time analysis
- Staffing analysis
- Workload analysis
- Service delivery cost analysis
- Fire station location analysis



EMS System Studies

- First-response and transport analysis
- Service delivery cost analysis
- Rate and fee setting analysis
- System performance analysis



Fire Department and EMS Feasibility Studies

- Alternative service delivery options
- Mergers and consolidations
- Ambulance transportation alternatives
- Fire responder fees
- Ambulance membership programs
- Mobile integrated healthcare/ community paramedic programs

Why choose PCG?

Our firm has over 33 years of experience working with state and local government agencies as well as public and private medical service providers across the U.S. We are a leading provider of ground emergency medical transport (GEMT) cost reporting and cost recovery services: over the past decade, our team has helped EMS providers nationwide capture more than \$300 million through Medicaid cost recovery programs. Partnering with PCG enables you to leverage our proven approach, deep program knowledge, and experienced team to objectively assess your agency's public safety challenges and identify solutions to address those challenges, effectively and efficiently.

Success Stories

Recent fire and EMS consulting projects successfully completed by PCG's team include:



Organizational, Effectiveness, Efficiency Review of EMS System for the City of Spokane (WA)

PCG was selected by the City of Spokane to evaluate the current EMS service delivery and performance, and to review transport options previously submitted to City elected officials, as well as review the feasibility of a fire department transport program.



EMS System Analysis for the City of Antigo (WI) and Langlade Hospital

To provide strategic direction to elected and appointed officials, citizens, and other governmental entities, as well as to the executives and administrators of Langlade Hospital, PCG conducted a comprehensive assessment of the City's EMS system. The purpose of this assessment was to provide a roadmap for the current and future EMS service delivery and ambulance services in Langlade County and the City of Antigo.



Fire Station Location Study for the City of Tukwila (WA)

The primary reason for this study was to provide the City with information and recommendations for the location for two of three new fire stations funded by the City's Public Safety Bond. These potential locations were determined through a geographical information system (GIS) analysis process.



Cost and Rate Analysis for the West Metro Fire Protection District and Thornton Fire Department (CO)

The primary focus of the analysis centered on the district's financial objectives and utilization that yielded valuable information for EMS planning. By calculating the true cost of fire suppression and medical responses, decision makers were better positioned to make informed budget and rate setting decisions.

Interested in learning more about PCG's fire and EMS consulting services? Contact us today at emsstrategies@pcgus.com.

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<http://publicconsultinggroup.com/ems>