

EI Hub



Powerful technology solutions and operations that support quality EI services for infants, toddlers, and their families.

Public Consulting Group (PCG) is a national leader in developing and operating information systems for health, education, and human services agencies. We are proud to offer EI Hub, a highly configurable end-to-end data management solution for Individuals with Disabilities Education Act (IDEA) Part C EI programs. EI Hub is built in accordance with the Center for IDEA Early Childhood Data Systems (DaSy) framework and is highly influenced by PCG's extensive EI program knowledge, technical expertise, and familiarity with the EI data system user community.

As a cloud-hosted software-as-a-service (SaaS) and commercial-off-the-shelf (COTS) product, EI Hub allows service coordinators, providers, and families to work together in achieving the best outcomes for children while improving program integrity and optimizing funding sources. EI Hub provides out-of-the-box support for referral, evaluation/eligibility, IFSP, COS, FCP, exit/transition and the entire case life cycle. Our modular approach allows agile procurement and implementation of standalone modules, including:

Case Management: Streamlines the process of capturing early intervention data including the IFSP that helps users deliver high-quality care to the children they serve while giving stakeholders what they need to make data-driven decisions.

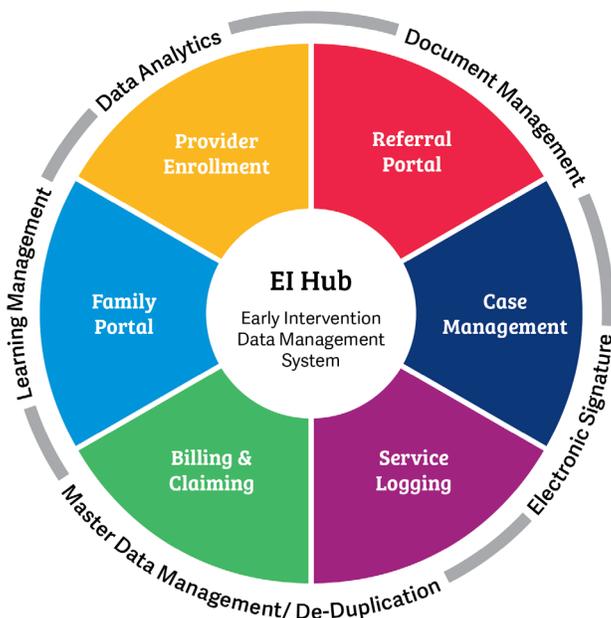
Billing & Claiming: Consolidates and maximizes Medicaid and commercial health insurance payments with out-of-the-box support for ANSI 837i or 837p files. Process Family Cost Participation or Escrow funds as per your state's funding flow.

Provider Enrollment & Management: Captures the entirety of a provider's compliance and credentialing including the application, registration, licensure, and certification via a comprehensive web-based portal.

Referral Portal: Accepts referrals from various sources via three distinct interfaces, including the public referral webpage, the Case Management module, and programmatically using an API. Referral data flows directly into EI Hub without double data entry and allows easy triage and assessment.

Service Logging: Allows service providers to manage their day-to-day activities, enter session notes on authorized services, and obtain electronic signatures all while in the family's home from any mobile device and send it for subsequent billing and claims activities.

Family Portal: A mobile-friendly, secure, and reliable means for parents/guardians to view details about their child's early intervention record, electronically sign forms including the IFSP, receive alerts, and view and download signed forms.



Benefits of EI Hub

Minimize time-to-value/benefit: As a COTS application, EI Hub minimizes the time it takes to deliver value to the end users, technical buyer, and financial buyer.

Implement in months not years: Since EI hub is architected to be highly configurable, the time it takes to implement systems is considerably shortened.

Increased data security: In addition to built-in application security architected by PCG, national cloud providers invest heavily in security technology and expertise.

Improved scalability: EI Hub is deployed in cloud environments that are highly scalable compared to the traditional on-site model, the state does not buy additional infrastructure.

Unparalleled accessibility: EI Hub runs 24/7 in an internet browser from any device, regardless of its form factor or location.

Implementation, Support & Maintenance, and Operations Services

Implementation

Training: Choose between train-the-trainer model or full end-user training.

Data Migration: We have performed data migration from various EI legacy data systems.

Data Integration: Transfer data to EI Hub in real-time via API or overnight batch processes from your eligibility, referral, or billing system.

Support & Maintenance

Ongoing Training: We can provide training for new and existing staff via a Learning Management System.

Helpdesk: We can provide knowledgeable support staff to help end users or provide tier-2 support to your own helpdesk personnel.

Cloud Hosting: There is no additional charge for cloud hosting.

Operations

Billing & Claiming: As the nation's leading billers to commercial health insurance and Medicaid for EI claims, we can operate full State Fiscal Agent/Central Finance Office operations or specific billing components (e.g., banking, agency payments, 1099 processing).

Provider Enrollment: We can help you run your provider operations by onboarding providers, verifying and monitoring provider eligibility, notifying providers of upcoming enrollment and/or credentialing expirations, re-credentialing, licensure, etc.

Why EI Hub

- Lays the foundation for accurate and efficient reporting to meet all EI (Part C) federal requirements, including Annual Performance Report indicators, 618 data, State Systemic Improvement Plan, and state-specific reporting needs.
- Provides robust reporting to drill down on performance indicators at the local level (regional, county, provide agency) to inform continuous quality improvement efforts.
- Maximizes revenue for the state EI program through efficient electronic Medicaid claiming, private health insurance and family fees (if needed).
- Supports ongoing collaboration between team members to effectively deliver evidence-based practices.
- Enables efficient electronic service logging on a mobile device to capture progress notes and visit and service details for billing.
- Enables clear and streamlined communication with parents regarding payment, service history, and key documents (IFSP, evaluation and assessments, etc.).
- Ensures data quality and integrity through business rules and requirements in line with state rules and policies.
- Includes complimentary services, such as Central Finance Office functions, provider enrollment operations, and state-of-the art end user helpdesk, based on the state's needs.

To learn more about how EI Hub can help you better manage your EI data, contact us today.

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 <https://eihub.pcgus.com>